

## **IT Systems and Analytics Specialist**

**Full Time** 

Leamington, Ontario

Whether you're an employee or customer, our mission is to ensure you're provided with everything you need to grow. Plant Products is proud to be the distributor partner of choice for specialty horticulture growers throughout Canada and the USA.

We're hiring an IT Systems and Analytics Specialist to join our team!

The IT Systems and Analytics Specialist will support employees throughout Canada and the US, modernize reporting systems, and lead tech initiatives that drive productivity and innovation.



- Provide customer-focused support for on site and remote employees throughout Canada and the US
- Support legacy reporting applications for the SYSPRO ERP system
- Lead the effort to modernize our reporting systems leveraging using Business Intelligence tools including PowerBI and Qliksense
- Assist with the management of all aspects of the Microsoft 365 platform including Exchange Online, Entra ID, Intune and Defender.
- · Lead initiatives to improve business productivity
- Work with managed service providers on the support of IT infrastructure including on-premises networks, servers and backup systems
- Test and evaluate new technology for the company
- Manage access to all systems for employees and external partners
- · Over time, become involved in support of servers, databases and backup systems

## **Assets**

- · Post-secondary education in computer science, information technology or related field
- 5-10 years of experience in a similar role
- · Excellent analytical and critical thinking skills
- Experience with software development in Visual Studio with VB.net
- · Experience with development of business reports in Qliksense or PowerBI
- · Knowledge of databases, data processes, program architectures, and data security
- Experience with end to end troubleshooting of systems and software

CONTINUED ON PG.2



- Knowledge of Microsoft 365, Windows Server, Microsoft SQL Server, SharePoint and VMWare an asset
- Solid understanding of Windows servers, virtualization environments, backup systems and networks
- Experience with ERP systems is an asset
- Up-to-date insights into the latest developments in the information technology sphere
- · Excellent written and oral communication skills
- Able to lift up to 50 pounds

## What we offer

- Health benefits
- · Learning and development opportunities
- Employer matched RRSP
- Supportive environment
- · Discretionary bonus

